

			Previous Years			2015/2016					Polarity	DoT	
			2013/14	2014/15	2015/16	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Target			
Building Works	<u>BW05</u>	Gas safety – % of properties having valid Gas Safe registered gas certificates - (Snapshot)	Monthly	98.79%	99.71%	99.65%	99.43%	99.51%	99.83%	99.65%	-	Up is Good	Neutral
	<u>BW19</u>	% of Urgent Repairs completed within Government Timescales	Monthly	97.70%	94.73%	96.21%	98.71%	94.65%	95.35%	96.21%	-	Up is Good	Neutral
	<u>BW20</u>	% of Urgent Gas Repairs completed within Government Timescales	Monthly	96.17%	89.71%	95.52%	98.66%	92.13%	94.79%	95.52%	-	Up is Good	Neutral
Crime	<u>CSP01</u>	All Crime	Monthly	11380	10807	12015	2986	3082	3030	2917	-	Up is Bad	Neutral
	<u>CSP03</u>	Domestic burglary (incl. attempts)	Monthly	560	446	448	122	112	100	114	-	Up is Bad	Neutral
		IQUANTA Family Grouping (Rank out of 15)	Quarterly	7	7	6	7	7	6	6	-		
	<u>CSP11</u>	Theft or unauthorised taking of a cycle	Monthly	1010	782	1066	228	302	278	258	-	Up is Bad	Neutral
		IQUANTA Family Grouping (Rank out of 15)	Quarterly	15	15	15	15	15	15	15	-		
	<u>CSP12</u>	Criminal damage (excl. 59)	Monthly	1632	1389	1612	394	412	409	397	-	Up is Bad	Neutral
		IQUANTA Family Grouping (Rank out of 15)	Quarterly	9	6	10	7	9	8	10	-		
	<u>CSP15</u>	Overall Violence (Violence Against Person Def.)	Monthly	1938	2130	2513	631	676	610	596	-	Up is Bad	Bad
		IQUANTA Family Grouping (Rank out of 15)	Quarterly	6	6	6	6	6	5	4	-		
	<u>CSP24</u>	Number of Alcohol related ASB incidents	Quarterly	2347	1852	1749	534	465	403	347	-	Up is Bad	Good
	<u>CSP28</u>	Number of Incidents of ASB within the city centre ARZ	Quarterly	2301	2576	2305	586	717	535	467	-	Up is Bad	Neutral
	<u>CSP51</u>	Number of Reports of Domestic Abuse Incidents reported to NYP	Monthly	2823	2745	2858	751	740	691	676	-	Up is Bad	Neutral
<u>CSP23</u>	Hate Crimes or Incidents as Recorded by NYP	Monthly	98	108	141	41	41	34	25	-	Up is Bad	Bad	
	IQUANTA Family Grouping (Rank out of 15)	Quarterly	4	3	5	4	6	7	5	-			
Earnings	<u>CJGE170</u>	Housing affordability (house prices to earnings ratio)	Quarterly	6.80	7.66	-	8.25	8.44	8.25	-	-	Up is Bad	Bad
		Benchmark - National Data	Quarterly	6.20	6.51	-	6.8	6.99	7.09	-	-		
		Benchmark - Regional Data	Quarterly	4.22	4.26	-	5.14	5.25	5.3	-	-		
		Regional Rank (Rank out of 15)	Quarterly	15	15	-	15	15	15	-	-		
<u>HOU259</u>	Households accepted as being homeless and in priority need - Relationship Breakdown Violent - (YTD)	Quarterly	16	17	17	3	9	16	17	-	Up is Bad	Neutral	
	Benchmark - National Data	Quarterly	6,130	6,530	-	1600	3330	4940	6570	-			
	Households accepted as being homeless and in priority need - Relationship Breakdown Violent	Quarterly	16	17	17	3	6	7	1	-	Up is Bad	Neutral	



Communities & Environment Policy & Scrutiny 2015/2016

Annex A

No of Indicators = 54 | Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time.

Produced by the Strategic Business Intelligence Hub July 2016

			Previous Years			2015/2016					Polarity	DoT	
			2013/14	2014/15	2015/16	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Target			
Homelessness	HOU268	Households accepted as being homeless and in priority need - % Relationship Breakdown Violent - (YTD)	Quarterly	14.70%	16.50%	18.70%	13.00%	18.80%	21.33%	18.70%	-	Neutral	Neutral
		Benchmark - National Data	Quarterly	11.73%	12.27%	-	11.6%	11.7%	11.5%	11.40%	-		
	HOU281	Households accepted as being homeless and in priority need - % Relationship Breakdown Violent	Quarterly	14.70%	16.50%	18.70%	13.00%	24.00%	25.93%	6.30%	-	Neutral	Neutral
		Households accepted as being homeless and in priority need - % Domestic Violence - (YTD)	Quarterly	3.70%	9.40%	12.50%	0.00%	4.00%	3.70%	12.50%	-	Neutral	Neutral
		Benchmark - National Data	Quarterly	2.83%	2.82%	-	2%	2.4%	2.40%	2.41%	-		
	Households accepted as being homeless and in priority need - Domestic Violence	Quarterly	4	3	2	0	1	0	1	-	Neutral	Neutral	
Housing	HOU107	Number of active applicants on North Yorkshire Home Choice who are registered with CYC (Waiting List) - (Snapshot)	Quarterly	2306	1545	-	-	-	-	-	-	Up is Bad	Good
	CAN061	Number of new affordable homes delivered in York	Quarterly	50	136	-	14	23	-	-	-	Up is Good	Good
	CAN200	Number of council homes let by direct exchange - (YTD)	Monthly	247	153	138	30	70	104	138	-	Up is Good	Bad
	CJGE178	Private rents (Average) - All (£)	Annual	738	841	840	-	-	-	-	-	Up is Bad	Neutral
		Benchmark - National Data	Annual	720	788	-	-	-	-	-	-		
		Benchmark - Regional Data	Annual	535	557	-	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	14	15	-	-	-	-	-	-		
HOU210	Bring empty private sector properties back into use	Annual	103	106	60	-	-	-	-	-	Up is Good	Neutral	
Housing Debt and	HOU108	Current council tenant arrears as % of annual rent due - (Snapshot)	Quarterly	1.32%	1.62%	1.62%	2.29%	2.54%	1.93%	1.62%	-	Up is Bad	Neutral
	HOU109	% of rent collected (including current arrears brought forward) - (Snapshot)	Quarterly	98.04%	97.84%	97.62%	90.42%	94.64%	96.66%	97.62%	-	Up is Good	Bad
Housing Voids	HOU215	Rent lost through voids - (Snapshot)	Quarterly	0.69%	0.75%	0.78%	0.21%	0.42%	0.58%	0.78%	-	Up is Bad	Bad
	HOU245	Average number of days to re-let empty properties (overall) - (YTD)	Monthly	21.49	25.62	20.7	24.3	23.71	22.55	20.7	-	Up is Bad	Good
Public Protection	PP01	% of businesses reporting that contact with officers was helpful	Annual	97.27%	97.28%	-	-	-	-	-	-	Up is Good	Good
	PP02	% of businesses reporting that they were treated fairly	Annual	99.09%	98.56%	-	-	-	-	-	-	Up is Good	Neutral
	PP03	% of businesses reporting that the information provided was useful	Annual	97.27%	98.14%	-	-	-	-	-	-	Up is Good	Neutral
	PP04	% of customers who were satisfied with the action taken to resolve their complaint	Quarterly	97.27%	95.57%	-	-	-	-	-	-	Up is Good	Neutral

